

HOW-TO

Admin: power, password & reset

Applies to: Shield Core, Edge & Vault

The Admin page brings together power, passwords, updates, and reset options in one place. Most of the time you won't need it — but when you change your modem, your password, or want to start over, this is where you do it.

Device Power

- **Reboot** restarts your Shield; the service is briefly unavailable.
- **Shutdown** turns it off safely. Press the power button to turn it back on.

Admin Password

Updates the 'wombat' password used to access your Shield — admin login and local services like SMB, Time Machine, and Jellyfin all use it. Enter and confirm the new password, then **Update Password**. You may need to sign in again.

Your Wi-Fi password is managed separately, on the Wi-Fi page.

Software Update

A shortcut to the Updates page. Download updates from our website, then drop the file onto the Update page to install.

Network Reset (changing ISP or modem)

Use this when you switch modem or internet provider. It clears the network setup so your Shield is ready to be set up again — run setup afterwards. Keep your Shield and modem powered on and connected during the reset.

- **Normal Reset** for a standard modem change.
- **Force Reset** if a normal reset doesn't complete.
- If you're starting fresh, reset your modem/router as well before setup.

Factory Reset

Restores your Shield to its factory state and removes the current setup. The device restarts and begins the restore.

Don't unplug power while the restore is running. A factory reset clears your configuration and setup; your stored files on the Vault are not erased.

Tips & troubleshooting

- Changing ISP or modem? Use Network Reset, not Factory Reset — it's quicker and keeps your other settings.
- The admin password protects local services too, so choose something strong and memorable.

Need a hand? As a founding member you have a direct line to the people building Shield — email hello@wombatss.com.