

HOW-TO

Setting up your Shield

Applies to: Shield Core, Edge & Vault

Setup is browser-based and takes about 15 minutes. You connect Shield to your modem, open the setup page, enter your modem's admin login, and let the wizard do the rest. You only do this once — or again if you change modem or internet provider.

Before you start

- Plug Shield into power and connect it to your modem with the supplied Ethernet cable.
- Have your modem's **admin login** ready — the gateway/admin login printed on the modem or its label. This is **not** your Wi-Fi name and password.
- Keep Shield and your modem powered on and connected throughout.

Running Auto Setup

Open the setup page in a browser, choose your modem from the list, and enter the modem admin username and password. Press **Auto Setup** — the wizard configures the network automatically, usually in 2 to 4 minutes, with no further input.

The username is optional — leave it blank if your modem doesn't use one. If you're unsure where to find these details, open the modem help photos on the setup page; they show where the admin login lives for your model.

If your network drops out

Some modems briefly disconnect while they apply the new settings. If that happens, reconnect your device to your usual home Wi-Fi (the same network as your modem), then press **Resume**. Setup carries on from where it left off.

Guided Setup, Smart Resume & Start Fresh

- **Guided Setup** walks you through the steps manually if Auto Setup doesn't suit your modem.
- **Smart Resume** continues from the last safe checkpoint without repeating completed work.
- **Start Fresh** clears the current setup, returns Shield to a clean baseline, then powers off for a modem handoff.

Tips & troubleshooting

- The admin login is your **modem's** login, not your Wi-Fi password.
- Starting completely fresh? Factory-reset your modem before running setup.
- Founding members get hands-on setup help — if your network is unusual (mesh, double-NAT, ISP-locked router), talk to us.

Need a hand? As a founding member you have a direct line to the people building Shield — email hello@wombatss.com.