

HOW-TO

Installing software updates

Applies to: Shield Core, Edge & Vault

Shield updates are simple and entirely in your hands. When an update is ready, you download a single file from the WOMBATS website, drop it onto this page, and install it. Nothing updates automatically behind your back.

How updates arrive

- When an update is ready, you download it from our website.
- Each update is a single file.
- You drop the file onto this page and Shield verifies it before you install.
- Every update file is cryptographically signed by WOMBATS — your Shield checks the signature before it touches anything.

Adding an update file

Use **Add file** to choose the downloaded update (or drop it onto the box), then **Import**. **Remove unused files** clears out old update files you no longer need.

Installing

Under **Ready to install**, choose a verified update and press **Verify**, then **Install**. Installation usually takes about 30 seconds.

Don't power off your Shield or refresh the page while an update is installing.

Tips & troubleshooting

- You can also reach this page from the Admin page via 'Open Update page'.
- Because updates are signed, a tampered or corrupted file simply won't install.

Need a hand? As a founding member you have a direct line to the people building Shield — email hello@wombatss.com.